

Dearborn Federal Saving Bank's Social Media Community Guidelines

Dearborn Federal Savings Bank encourages its customers to share their experiences on social media. We're excited to create a vibrant online community where you can learn about our products and services, connect with us and engage in informative discussions.

To ensure a safe and respectful environment for everyone, we've established these Social Media Community Guidelines. These guidelines apply to all current and future social media platforms. Please take a moment to review them:

Protect Your Privacy:

- **Never share your account details or any other personal information** such as your Social Security number, account number, password, or PIN on our social media pages. We will never ask for this information publicly.
- Be cautious about clicking on links or downloading attachments from unknown sources.

Customer Service:

- While we strive to answer your questions and address your concerns on our social media pages, they are not intended for resolving sensitive account-related issues.
- **For urgent matters or to discuss your account details, please contact our Customer Service Department at 800-809-3372.**

Be Kind and Respectful:

- Treat others with kindness and respect, even if you disagree with their opinions.
- We encourage open and honest discussions, but please refrain from using offensive, obscene, abusive, discriminatory, derogatory, or inflammatory language.
- Personal attacks, threats, harassment, and stalking are strictly prohibited.

Keep it Clean:

- Avoid posting content that is profane, indecent, sexually explicit, or otherwise inappropriate.
- Avoid posting spam, irrelevant content and links, or content that promotes illegal activity.

Stay on Topic:

- We encourage you to share your thoughts and experiences, but please keep your comments relevant to the topic at hand.
- Self-promotion, spam, and irrelevant links are not permitted.

Our Role:

- We reserve the right to remove any content that violates these guidelines or that we deem inappropriate.
- We may also block or ban users who repeatedly violate these guidelines.
- While we encourage your participation, we cannot be held responsible for the views expressed by others on our page.

Here's what we may remove:

- Posts that violate any of the above guidelines.
- Spam, self-promotion, or irrelevant content.
- Posts that contain hate speech, discrimination, or bigotry.
- Posts that are sexually suggestive or explicit.
- Posts that promote violence or threaten harm.

For Your Safety:

- We recommend you familiarize yourself with the various social media platform's own Community Standards as listed below:
<https://transparency.fb.com/policies/community-standards/>
<https://www.linkedin.com/legal/professional-community-policies>
<https://help.instagram.com/477434105621119>
- If you encounter any content that violates our guidelines or the social media platform's community standards, please report it to us immediately.

By using any of the Bank's social media pages, you agree to these Community Guidelines.

We appreciate your cooperation in helping us maintain a positive and informative online community. If you have any questions, please don't hesitate to contact our Customer Service Department at 800-809-3372

Thank you for being a part of the Dearborn Federal Savings Bank community!